If you need to talk, we're here for you.

## YES SIGNPOSTING LIST

(Correct as of June 2024)

## **MAIN CONTENTS**

- **General support organisations**
- General mental health
- Practical support (incl. food, housing, finance, etc.)
- Local support for specific conditions
- Male specific support
- Domestic abuse
- **Autism**
- Local LGBT support
- Family Support
- Social Support Groups
- Non-categorised
- Mental Health & Counselling

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## **GENERAL SUPPORT ORGANISATIONS**

Citizens Advice https://www.citizensadvice.org.uk/

NHS 111 https://www.111.nhs.uk

Samaritans

https://www.samaritans.org/ 116 123 jo@samaritans.org (may be several days before reply)

Hub of Hope https://hubofhope.co.uk/ A directory of organisations for a wide range of problems

Childline https://www.childline.org.uk/ 0800 1111

## **GENERAL MENTAL HEALTH**

Mind Infoline https://www.mind.org.uk/information-support/helplines/ 0300 123 3393 Mon-Fri 9am to 6pm info@mind.org.uk

Buckinghamshire Talking Therapies (was Healthy minds) https://www.oxfordhealth.nhs.uk/bucks-talking-therapies/ 01865 901600 Mon-Thu 7am to 7.30pm Fri 7am to 5pm Text TALK and your name to 07798 667169

**Buckinghamshire Mind** https://www.bucksmind.org.uk/services/ 01494 463364 Mon- Fri 08:30 to 16:00

If you need to talk, we're here for you.

#### PRACTICAL SUPPORT

Sexual health

• Bucks Sexual Health & Wellbeing https://sexualhealthbucks.nhs.uk/ 0300 303 2880

#### Housing

- Aylesbury Homeless Action Group (AHAG) https://www.ahag.org.uk/ 01296 435026 info@ahag.org.uk
- Wycombe Homeless Connection https://wyhoc.org.uk/ 01494 447699 contact@wyhoc.org.uk
- Homeless Oxfordshire https://homelessoxfordshire.uk/ 0300 500 0914
- StreetLink https://thestreetlink.org.uk/
- P3 (People, Potential, Possibilities) https://www.p3charity.org/get-help 0808 164 1810 (Bucks Housing Support Service) info@p3charity.org

#### Careers & work

- Routes to work https://oasispartnership.org/projects/routes-to-work/ 0300 6662747 info@oasispartnership.org
- Princes Trust https://www.princes-trust.org.uk/ Confidence, careers, skills for young people

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#### Finance

**Bucks Council Helping Hand** https://www.buckinghamshire.gov.uk/cost-of-living/contact-helping-hand/

CAP debt help https://capuk.org/ 01274 760720 info@capuk.org

StepChange debt charity

https://www.stepchange.org/how-we-help/debt-advice.aspx

0800 138 1111

Mon-Fri 8am to 8pm and Sat 9am to 2pm

Mind – money and mental health https://www.mind.org.uk/information-support/tips-for-everyday-living/money-and-mentalhealth/

#### Food Banks

- Wycombe Food Hub https://wycombefoodhub.org 01494 913626
- One Can Trust https://onecantrust.org.uk/ 01494 512 277 Mon-Fri 9am to 3pm office@onecantrust.org.uk
- FoodCycle https://foodcycle.org.uk/location/foodcycle-high-wycombe/ highwycombe@foodcycle.org.uk

Multiple services & other practical support

 Connection Support (housing and finance) https://www.connectionsupport.org.uk/ 01296 484322 bucksenguiries@connectionsupport.org.uk



If you need to talk, we're here for you.

Removal of sexual images shared online without consent https://swgfl.org.uk/assets/documents/hate-speech.pdf https://revengepornhelpline.org.uk/ 0345 6000 459 help@revengepornhelpline.org.uk

Action 4 Youth - The Junction (multi service drop-in youth centre) https://www.action4youth.org/the-junction/ 0300 003 2334 office@action4youth.org

Cranstoun (Alcohol, drugs, domestic abuse, housing, criminal justice) https://cranstoun.org/who-we-are/our-story/ 020 8335 1830 info@cranstoun.org.uk

#### LOCAL SUPPORT FOR SPECIFIC CONDITIONS

**Bucks Vision** (visual impairment) https://www.bucksvision.co.uk/ 01296 487 556 reception@bucksvision.co.uk

## **MALE SPECIFIC SUPPORT**

Campaign Against Living Miserably (CALM) (suicide prevention) https://www.thecalmzone.net/ Helpline - 0800 58 58 58 5pm to midnight

Men Can Heal (emotional support) https://men-can-heal.org/ Aylesbury Library, last Saturday of month 9:45am to 10:45am mencanhealbookings@protonmail.com

# **Youth Enquiry Service (Wycombe)**

Charity No: 1129013 | Company No: 06831291

If you need to talk, we're here for you.

ManKind (male victims of domestic abuse) https://mankind.org.uk/ 0808 8001170

Men's Advice Line (male victims of domestic abuse) https://mensadviceline.org.uk/ 0808 8010327

SAM project (support for men after sexual assault and domestic abuse) https://samproject.org.uk/ 01296 392468 / 01908 201971 support@samproject.org.uk

#### **DOMESTIC ABUSE**

 Sexual Assault & Abuse Support Service https://saassbmk.org.uk/ Bucks - 01296 392468 Milton Keynes - 01908 201971 support@saassbmk.org.uk

Respect (for domestic abuse perpetrators) https://www.respect.org.uk/pages/42-work-with-perpetrators 0808 802 4040

Wycombe Women's Aid https://www.wycombewomensaid.org.uk/ Refuge - 01494 461367 Community Based Services - 01494 449922

**Bucks Domestic Abuse Services** https://bucksdaservices.co.uk/ enquiries@bucksdaservices.co.uk

National Domestic Violence Helpline https://www.ncdv.org.uk/domestic-abuse-help/ 0808 2000 247



If you need to talk, we're here for you.

## **AUTISM**

Stay OK

(help and information about how to stay safe in lots of different situations) https://stayok.uk/

(website produced by Buckinghamshire Council in partnership with Talkback)

Talkback

(age 16 years plus, various support)

https://talkback-uk.com/

Autism Bucks

https://autism-bucks.charity/

South Bucks branch National Autism Society

https://www.autism.org.uk/what-we-do/branches/south-buckinghamshire southbuckinghamshire.branch@nas.org.uk

#### LOCAL LGBT SUPPORT

 Aylesbury Vale LGBT Social Group https://aylesburyvalelgbt.co.uk/

LGBT Bucks

https://lgbtbucks.org/ hello@lgbtbucks.org

Qalliance

https://www.qalliance.org.uk/

## **FAMILY SUPPORT**

Barnardo's

https://www.barnardos.org.uk/?ref=85822

• Brighter Futures Together

https://brighterfuturestogether.org.uk/

Family Information Service

https://familyinfo.buckinghamshire.gov.uk/

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If you need to talk, we're here for you.

Family Support Service https://familyinfo.buckinghamshire.gov.uk/familysupport/get-help/ 01296 383293

Circle of Security https://www.circleofsecurityinternational.com/circle-of-security-model/what-is-the-circle-ofsecurity/

## **SOCIAL SUPPORT GROUPS**

Renew Wellbeing (at St Andrew's Church) https://www.renewwellbeing.org.uk/our-centres/east/559-buckinghamshire-high-wycombe 01494 529 668 Wed 9.30am to 11.30am

#### NON-CATEGORISED

Victim Support https://www.victimsupport.org.uk/ 0808 1689 111

Victims First https://www.victims-first.org.uk/ 0300 1234 148

Safe (young people affected by crime) https://www.safeproject.org.uk/ 0800 133 7938

CHAT (families with children who have special needs) https://www.chat-charity.org.uk/ 07402 063133 office@chat.org.uk

Mediation Bucks (for disputes between family, community, neighbour, workplace, victim / offender) http://www.mediationbucks.org.uk/ 01494 520821



If you need to talk, we're here for you.

Young Carers Bucks

https://carersbucks.org/information-for-carers/young-carers/ 0300 777 2722

youngcarers@carersbucks.org

• Children Missing Education

https://www.buckinghamshire.gov.uk/schools-and-learning/school-attendance-andsupporting-children-in-education/refer-a-child-not-receiving-a-formal-education-to-us/ 01296 383 098 / 01296 382 091

Red Cross Refugee & Migrant Helpline https://www.redcross.org.uk/get-help/get-help-as-a-refugee 0300 333 5393

Refugee Council

https://www.refugeecouncil.org.uk/get-support/services/infoline/ 0808 196 7272

National Youth Advocacy Service

https://www.nyas.net/ 0808 808 1001 help@nyas.net

Modern Slavery helpline (part of anti-slavery charity Unseen) https://www.modernslaveryhelpline.org/

08000 121 700

If you need to talk, we're here for you.

## MENTAL HEALTH AND COUNSELLING

## **CONTENTS**

- Suicidality
- **Bereavement**
- **Targeted Groups**
- Young People & Parents
- Sexual Assault / Abuse
- **Drugs & Alcohol Recovery**
- Specific Mental Health Conditions
- Other Counselling

If you need to talk, we're here for you.

## SUICIDALITY

Campaign Against Living Miserably (CALM)

https://www.thecalmzone.net/

Helpline - 0800 58 58 58

Every day 5pm to midnight

SANEline

https://www.sane.org.uk/how-we-help/emotional-support/saneline-services

0300 304 7000

Every day 4pm to 10pm

**PAPYRUS** 

(Under 35 with thoughts of suicide)

https://www.papyrus-uk.org/

Hopeline247 - 0800 068 41 41

Text - 88247

pat@papyrus-uk.org

Safe Haven

(alternative to A&E for people experiencing mental health crisis)

https://www.bucksmind.org.uk/services/safe-haven/

01494 218098

Every night 6pm to midnight

260 Desborough Road, High Wycombe, Buckinghamshire, HP11 2QR

buckssafehaven@oxfordhealth.nhs.uk

## BEREAVEMENT

Cruse

https://www.cruse.org.uk/

0808 808 1677

Child Bereavement UK

(for children and families when a child grieves or when a child dies)

https://www.childbereavementuk.org/

0800 02 88840

SOBS (Survivors of Bereavement by Suicide)

https://uksobs.com/

0800 111 5065

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#### **TARGETED GROUPS**

Rethink - asian language mental health line https://www.rethink.org/help-in-your-area/services/advice-and-helplines/rethink-sahayakasian-mental-health-helpline/ 0808 800 2073

Muslim Youth Helpline https://myh.org.uk/ (live chat on website) 0808 808 2008

Men Can Heal (emotional support) https://men-can-heal.org/ Aylesbury Library, last Saturday of month 9:45am to 10:45am mencanhealbookings@protonmail.com

**Growing Hope** (therapy for children & young people with additional needs) https://growinghope.org.uk/high-wycombe/ 07759 988901 highwycombe@growinghope.org.uk

## **YOUNG PEOPLE & PARENTS**

The MIX (information and advice for under 25s) https://www.themix.org.uk/about-us General - 0808 808 4994 Crisis Messenger – text THEMIX to 85258

- KOOTH www.kooth.com
- Young Minds https://www.youngminds.org.uk/
- Buckinghamshire Mind Children & Young people resources https://www.bucksmind.org.uk/resources-for-children-and-young-people/ 01494 463364



If you need to talk, we're here for you.

Young Minds parent helpline https://www.youngminds.org.uk/ 0808 802 5544 Mon-Fri 9:30am to 4pm

SHOUT

(24/7 text messaging service for anyone who is struggling to cope) Text SHOUT to 85258

Health For Teens

https://www.healthforteens.co.uk/?location=Buckinghamshire 07312 263295

CAMHS

https://www.oxfordhealth.nhs.uk/camhs/contacts/bucks/ 01865 901 951 BucksCAMHSSPA@oxfordhealth.nhs.uk

#### SEXUAL ASSAULT OR ABUSE

SAM project

(support for men after sexual assault and domestic abuse)

https://samproject.org.uk/ 01296 392468 / 01908 201971 support@samproject.org.uk

SASH

(support to children and young people who have experienced domestic abuse or sexual harm) https://sashbucks.org.uk/ 07546 561186

Sexual Assault & Abuse Support Service

https://saassbmk.org.uk/ Bucks - 01296 392468 Milton Keynes - 01908 201971 support@saassbmk.org.uk

Into The Light

(counselling and resources for survivors of sexual abuse) https://www.intothelight.org.uk/

If you need to talk, we're here for you.

## **DRUGS & ALCOHOL RECOVERY**

One Recovery Bucks (ages 18+) https://onerecoverybucks.org/ 0300 772 9672 orb@mpft.nhs.uk

Here4YOUth

(Cranstoun / Switch)

(drug and alcohol service for children and young people)

https://cranstoun.org/help-and-advice/young-people/switch-bucks/

The Junction (HP11 2DH) – Tue 4pm to 6.30pm The Roundhouse (HP11 2HE) – Thu 5pm to 8pm and Sat 11am to 2pm 01494 527 000

info@cranstoun.org.uk

#### SPECIFIC MENTAL HEALTH CONDITIONS

Anxiety UK https://www.anxietyuk.org.uk/ 24/7 Self-care infoline - 03444 775 774

No Panic

https://nopanic.org.uk/the-no-panic-helpline/ Helpline - 0300 772 9844 Every day 10am to 10pm Overnight recorded breathing exercise - 01952 680835

OCD action

https://ocdaction.org.uk/i-need-support/getting-support/ 0300 636 5478 Mon-Fri 9.30am to 8pm support@ocdaction.org.uk (usually call back or email within a couple of days)

BEAT (eating disorders) https://www.beateatingdisorders.org.uk/ 0808 801 0677 help@beateatingdisorders.org.uk





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## OTHER COUNSELLING

- British Association for Counselling & Psychotherapy (BACP) https://www.bacp.co.uk/
- Counselling Directory https://www.counselling-directory.org.uk/
- Psychology Today https://www.psychologytoday.com/gb
- Relate https://www.relate.org.uk/ 0300 003 2324